



JOB POSTING

Posting Open: 01/02/2020

Posting Closed: 2/15/2019

Department: Niabi Zoo

Job Classification: Animal Attendant

Employment Type: Seasonal

JOB DESCRIPTION:

See Attachment

Salary: Minimum Wage

PLEASE SUBMIT ALL APPLICATIONS TO:

**Rock Island County Forest Preserve District
Attn: Niabi Zoo
19406 Loud Thunder Road
Illinois City, IL 61259**

POSITION DESCRIPTION

POSITION TITLE: Animal Attendant (Seasonal)

DEPARTMENT: Administration

JOB RELATIONSHIPS:

Reports to: Field Office Manager, Guest Services Manager, Assistant Director

Supervises: N/A

BASIC FUNCTION: This position contributes to the success of Niabi Zoo by assisting guests with the Parakeet Free Flight Aviary and Feeding Interaction along with hourly checks through the Domestic Animal Area. Under general supervision performs a variety of customer service duties to enhance the zoo guests experience. The employee receives continuing or individual assignments from the supervisor including monitoring of guest and animal interactions, preparations of budgie seed sticks, light cleaning of guest areas, hourly checks of the Domestic Animal Area and general safety of all the Domestic Animal and Australia animals.

PRIMARY DUTIES AND RESPONSIBILITIES:

1. Monitor both the Australia Area including the Parakeet Aviary and the Domestic Animal area animals at all times. Remove trash, and other debris, perform light cleaning and make up seed sticks as needed. Report any issues within either the Domestic Animal Area or the Australia Area via two-way radio.
2. Engage guests in a friendly and positive manner and ensures overall visitor satisfaction.
3. Provide guests with general information and answer any questions about the animals at both the Australia Area and the Domestic Animal Area as well as the zoo in general.
4. Assure that each guest who has a ticket obtains their seed stick.
5. Monitors and communicates effectively on the two-way radio.
6. Respond to inquiries from coworkers and provides assistance as needed.
7. May be assigned to various locations, such as reception, admissions and special events.
8. Perform other related duties as assigned.

POSITION REQUIREMENTS AND SPECIFICATIONS:

Education, Experience, & License Requirements

- Must have a High School diploma or working towards one.
- Must be at least 16 years of age.
- Must have a valid driver's license.

Competency and Knowledge Requirements

- Must have excellent communication skills.
- Must have the ability to multitask
- Must be proficient in Microsoft Word and Microsoft Excel
- Must be dependable, courteous and able to work with people of all ages.
- Strong interest in/commitment to conservation, animals, and the natural world.
- Ability to educate guests on a variety of topics.
- Knowledge of departmental practices, policies, and procedures.
- Ability to establish and maintain effective working relationships with staff, Rock Island County Forest Preserve District representatives, volunteers, dignitaries, and the public.
- Ability to be an effective decision-maker and problem-solver.
- Strong interpersonal and communications skills, including verbal, written, and listening skills.
- Strong observation, analytical and organizational skills and abilities.
- Must be flexible, cooperative, and able to adapt easily to shifting priorities.
- Must be willing to work nights, weekends, and holidays as needed.
- Ability to perform duties in occasionally unpleasant surroundings

Physical Requirements

Position involves the regular, and at times sustained, performance of heavier physical tasks such as walking over rough or uneven surfaces, bending, stooping, working in confined spaces, and lifting or carrying moderately heavy (20-50 pound) items and occasionally very heavy (100 pounds or over) items; or may involve the complex operation of gasoline, electric, or diesel-powered machinery or shop equipment requiring the manipulation of multiple controls, fine adjustments or both; or the sustained operation of items such as a keyboard or adding equipment.

Environmental requirements

Position may require frequent exposure to adverse environmental conditions. These conditions may include; heat, rain, wind and cold.

Sensory Requirements

Position requires color perception and discrimination. Position requires sound perception and discrimination. Position requires taste perception and discrimination. Position requires odor perception and discrimination. Position requires depth perception and discrimination. Position requires texture perception and discrimination. Position requires visual perception and discrimination. Position requires oral communications ability.