

Job Title: Bubble's Boba Tea at Niabi Zoo Concessions Employee (Food Handlers Certificate Required)

Job Summary:

We are seeking a motivated and customer-oriented individual to join our team as a Bubble's Boba Tea at Niabi Zoo Concessions Employee. This position requires a valid food handlers certificate, as the employee will be responsible for preparing, serving, and selling food and beverages to zoo visitors. The ideal candidate will have excellent communication skills, be able to work in a fast-paced environment, and have a passion for providing exceptional customer service.

Responsibilities:

- Prepare and serve a variety of food items, including but not limited to sandwiches, hot dogs, bubble tea, coffee drinks
- Operate cash registers and handle cash transactions accurately.
- Maintain cleanliness and organization of the concession stand, including food preparation areas, dining areas, and storage areas.
- Ensure proper stock levels of food, beverages, and supplies are maintained throughout the shift.
- Assist with inventory management, including receiving and storing deliveries, rotating stock, and monitoring expiration dates.
- Follow all food safety protocols, including proper food handling, storage, and sanitation procedures.
- Provide excellent customer service by greeting and assisting customers, taking orders, and addressing any inquiries or concerns in a friendly and professional manner.
- Adhere to all zoo policies and procedures, including safety regulations and guidelines.

Requirements:

- Valid food handlers certificate.
- one year prior experience in a food service or customer service role is preferred.
- Excellent communication and interpersonal skills
- Ability to work in a fast-paced environment and handle multiple tasks simultaneously.
- Basic math skills to handle cash transactions accurately.
- Ability to follow instructions and work independently with minimal supervision.
- Flexibility to work weekends, holidays, and during special events as required.

We offer a friendly work environment, and the opportunity to be part of a team that contributes to the overall guest experience at Niabi Zoo. If you are passionate about providing quality food service and enjoy working in a dynamic environment, we encourage you to apply.