

Donation Request Policy

Niabi Zoo receives numerous requests for donations from area organizations and charities each year. Niabi Zoo recognizes the importance of supporting the surrounding community and values its role as a leading attraction in the region. In order for the Zoo to regulate the amount of donations that are given out each year, the following guidelines have been established regarding donation requests that are made to the Zoo by outside organizations.

- All donation requests must be submitted in writing on the official letterhead of the requesting organization and must be made at least one (1) month in advance.
- Donation requests will only be fulfilled for organizations that are an established 501(c)(3) or other non-profit, tax-exempt organization.
- Requests must have the date of the fundraiser included and proof of non-profit status.
- Niabi Zoo will fulfill a maximum of fifty (50) donation requests within each quarter of the calendar year. Quarters are defined as January through March, April through June, July through September, and October through December.
- Donation requests will be fulfilled on a first come, first served basis. Only one donation request per organization will be fulfilled each year. The Membership Department will keep track of all donation requests that are fulfilled.
- A standard donation will consist of four (4) admission passes, four (4) train passes, and four (4) carrousel passes. Any requests for donations of items other than the standard donation require prior approval from the zoo director.
- Donated tickets that are not redeemed by the expiration date are considered void and will not be accepted or reissued.
- Please make sure to have an address listed to mail the passes to and a phone number of the contact person, if we have any questions.



Requests should be emailed to: membership@niabizoo.com